



Longmeadow Primary School

Headteacher: Mrs Emily Howley

Oaks Cross, Stevenage, Hertfordshire, SG2 8LT

01438 351 087

admin@longmeadow.herts.sch.uk

8th October 2018

Dear Parents,

RE: Adult Conduct.

Generally, staff and parents work hard to support one another to move forward the education and welfare of all children who attend our school. However, it now feels appropriate for me to raise with you the conduct of some of the parents on our school site. Staff at the school work tirelessly to support children. Unfortunately, there have been a number of occasions this term when staff have faced being shouted at, being sworn at or generally aggressive behaviour. There are also a number of incidents when generalised swearing is used in front of, or in conversation with staff, frequently in front of children. This is never appropriate on a school site. The senior leadership team are also aware of various Facebook posts and WhatsApp groups about the school which contain inappropriate content.

It is important to make you aware that the Governing Board and I will not tolerate behaviour of this nature towards staff. Staff have the right to work in an environment where they feel safe and are treated with courtesy and respect and are treated in the same manner in which they treat you. The other parents and the pupils that attend the school also have the right to come to the school grounds without witnessing aggressive behaviour. Therefore, we will act quickly when this type of behaviour is seen or reported to us. Staff have been instructed not to communicate with adults who are behaving in an aggressive manor towards them. The Senior Leadership Team will immediately address aggressive behaviour with you and you will be asked to leave the site. If you refuse to do so the police will be called. Aggressive behaviour on the school site will ultimately result in a premises ban from the school premises. Inappropriate use of social media to discuss the school and / or school staff will also be reported to the Police for immediate investigation.

I am sure you will agree that all staff at the school do an excellent job and work hard each day to do their very best by the children in their care. The majority of parents are very supportive. We understand that there may sometimes be concerns that you wish to raise and we are always happy to work positively with you to resolve any concerns that you have. This can be done using the school's complaints policy for 'raising a concern'. The first step is to have a discussion with your child's class teacher, during an arranged meeting after school, as this is the time when they can best give you their full attention.

I understand that the majority of parents conduct themselves appropriately on the school site. However, I think as a school community it is important that we work together to ensure our school site is a happy, respectful and safe place to be.

Thank you for your continued support.

Yours sincerely,

Mrs Emily Howley
Head Teacher

cc: Chair of Governors